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Dr. Hazel Courteney is Head of Research & Strategic Analysis with UK CAA and is a Fellow of the Royal Aeronautical Society. She has worked for CAA for 14 years and was the architect of the current CAA Safety Planning method; in her previous role she lead the European regulatory effort to introduce Human Factor related criteria in aircraft type certification. Hazel has a PhD in Aircraft Design Studies, a MSc in Production Engineering and a BSc in Psychology and Computing. Prior to joining CAA worked in aircraft design for 12 years, including Eurofighter Typhoon, EH101 and offshore helicopter projects.